

MTL Customer Survey

Dear customer,
 Your opinion makes a difference! Please help us provide the best possible service to you by filling out this short survey.
 Thank you very much!

Our Service Characteristics	Are you satisfied with our performance?				
	5 Outstanding	4 Above Average	3 Average	2 Below Average	1 N/A Poor
Sales Support					
Technical Support					
Pricing					
Quality of Packaging					
Delivery Times					
Quote Response Times					

Comments and suggestions: (Example: Sales staff is too helpful – please make them less friendly!)

All information is submitted anonymously and is used to better provide for our customers.